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TripAdvisor Now Offers 150 Million Reviews And Opinions With 50 Million Pieces Of Content Posted In The Past Year

More Than 500 Million People Can View TripAdvisor Content on Third Party Sites Each Month Erin S., TripAdvisor Member from Portsmouth, Virginia Posts the Milestone Review

NEWTON, Mass., Feb. 25, 2014 /PRNewswire/ -- <u>TripAdvisor</u>, the world's largest travel site*, today announced it has reached a new user-generated content milestone making it the first travel site to offer consumers 150 million reviews and opinions - a 50 percent increase year-over-year.



TripAdvisor collects more than 90 user contributions a minute that allow travelers worldwide to make informed decisions based on the personal experiences of other travelers. More than two billion unique worldwide visitors a year** visit TripAdvisor to research, plan, and book their travel at more than 3.7 million accommodations, restaurants, and attractions.

More than 500 million people worldwide are also able to find TripAdvisor ratings, reviews, and opinions on the websites of almost 1,000 brands every month. Partners include hotel groups such as Wyndham and other leading online travel suppliers.

The review celebrated as the 150 millionth piece of content posted on TripAdvisor was written by TripAdvisor member Erin S. after a Valentine's Day weekend retreat with her husband. It's the first review she has written on TripAdvisor. The review titled "A warm and inviting retreat...you'll want to return!" is of the Cameron House Inn, a bed and breakfast in the Outer Banks of North Carolina.

"Fourteen years ago, TripAdvisor saw an opportunity to help travelers help each other make informed travel decisions by sharing their first-hand experiences, reviews, and photos," said Steve Kaufer, co-founder and CEO of TripAdvisor. "Now, the internet and user-generated content have completely changed the way we plan, book, and share our trips."

The power of a review

According to a recently commissioned report conducted by PhoCusWright*** on behalf of TripAdvisor, more than half of global respondents do not want to make a booking commitment until they read reviews and find out what other travelers think about a property.

More than 80 percent say the site's reviews help them feel more confident in their travel decisions, and help them to have a better trip.

The survey also reveals some interesting findings about why travelers write reviews and how they use them when planning a trip.

Why do travelers write reviews?

The majority of respondents write reviews for positive reasons, with 74 percent of travelers stating that they 'feel good about sharing useful information with other travelers' and 70 percent of respondents stating that they wanted to share a good experience with others.

How to use reviews

When researching places to stay on TripAdvisor, 80 percent of respondents read at least 6-12 reviews before making their decision, and they're most interested in recent reviews that will give them the freshest feedback.

"Travelers keep coming back to TripAdvisor because they find the user-generated content useful," said Kaufer. "It's so helpful that hundreds of other travel and lifestyle brands see the value in integrating our content onto their sites. We thank our passionate community for sharing their travel experiences on TripAdvisor and helping other travelers plan their perfect trip."

FUN FACTS

- 24,710 TripAdvisor members have contributed more than 100 reviews.
- For a hotel in the top 500 most searched destinations on TripAdvisor, the average number of reviews is 174.
- The most reviewed hotel is the Luxor Las Vegas with 13,677 reviews.
- The most photographed hotel is the Majestic Colonial Punta Cana with 16,274 photos.
- The most reviewed restaurant is Mon Ami Gabi in Las Vegas with 4,729 reviews.
- The most photographed restaurant is Mama's Fish House in Hawaii with 1,196 photos.
- The most reviewed attraction on TripAdvisor is the Eiffel Tower with 24,413 reviews.
- The most photographed attraction is the Eiffel Tower with 9,181 photos.

About TripAdvisor

TripAdvisor[®] is the world's largest travel site*, enabling travelers to plan and have the perfect trip. TripAdvisor offers trusted advice from real travelers and a wide variety of travel choices and planning features with seamless links to booking tools. TripAdvisor branded sites make up the largest travel community in the world, reaching more than 260 million unique monthly visitors***in 2013, and more than 150 million reviews and opinions covering more than 3.7 million accommodations, restaurants and attractions. The sites operate in 34 countries worldwide, including China under daodao.com. TripAdvisor also includes TripAdvisor for Business, a dedicated division that provides the tourism industry access to millions of monthly TripAdvisor visitors.

*Source: comScore Media Metrix for TripAdvisor Sites, worldwide, December 2013

** Source: Google Analytics, worldwide data

*** According to PhoCusWright's "Custom Survey Research Engagement," prepared for TripAdvisor. December 2013.

***Source: Google Analytics, worldwide data, July 2013

SOURCE TripAdvisor

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