Photos: TripAdvisor Clears the Air on America's Dirtiest Hotels

Top 10 Filthiest U.S. Hotels Identified Based on Traveler Cleanliness Ratings

Hotel Carter Once Again Takes the Crumb-y Cake

NEWTON, Mass., Jan. 27 /PRNewswire/ -- TripAdvisor®, the world's largest travel community, today announced the top 10 dirtiest hotels in America based on TripAdvisor traveler ratings for cleanliness. True to TripAdvisor's promise to deliver the whole truth about travel-the good, the bad, and the ugly-TripAdvisor has identified the 10 dirtiest hotels in the U.S. for the fourth year running.

(Logo: http://www.newscom.com/cgi-bin/prnh/20080902/TRIPADVISORLOGO)

To view the Multimedia News Release, go to: http://www.prnewswire.com/mnr/tripadvisor/36808/

2009's Top 10 Dirtiest Hotels in the U.S.

- 1. Hotel Carter, New York, New York
- 2. Continental Bayside Hotel, Miami Beach, Florida
- 3. New York Inn, New York, New York
- 4. Eden Roc Motel, Wildwood, New Jersey
- 5. Days Inn Cleveland Airport, Brook Park, Ohio
- 6. Days Inn Airport/ Stadium Tampa, Tampa, Florida
- Travelodge Bangor, Bangor, Maine
 Velda Rose Resort Hotel, Hot Springs, Arkansas
- 9. Ramada Plaza Hotel JFK International Airport, Jamaica, New York
- 10. Days Inn & Suites Gatlinburg, Gatlinburg, Tennessee

The sour cream once again rises to the top, as this is the Hotel Carter's fourth year sullying the list, and its third year of having the dubious distinction of topping it. The Hotel Carter just barely missed a not-so-clean sweep, finishing #2 in 2007. The New York Inn has besmirched the list three times, and the Eden Roc Motel has made this list twice in the crusty compilation's four year history.

Three of the grimiest hotels this year come from greater New York City.

Here are some choice comments from recent TripAdvisor traveler reviews on the dirtiest hotels:

Hotel Carter:

"I think it would have been cleaner to sleep on the street."

"I have traveled extensively, domestically and abroad, and I have never encountered such a dirty and substandard hotel, to the point that I was concerned for my health."

"It should be shut down by the board of health."

Continental Bayside Hotel:

"Rooms were filthy; walls were smeared with unknown substance, furniture was broken and damaged, showerhead was rusty."

"Truly disgusting hotel! I'd rather sleep in my car!"

"One bed had blood on the sheets, other body fluids smeared on the windows, exposed wires, extremely poor service."

New York Inn:

"Roaches everywhere! One so big he could have helped me bring my suitcase upstairs, and the room and washroom were full of them as well!"

"The room had numerous holes in the wall covered by tape, the wallpaper was coming off the walls and you could not see out the windows due to the mold."

"The bedding was horrendous; all sorts of indefinable stains, both on the synthetic bedspread and sheets, which were by the way never changed during our entire eight nights stay."

Eden Roc Motel:

"Pure filth. Do not stay here, you're better served by sleeping in your car or sleeping underneath the boardwalk."

"The room we checked in smelled like CAT URINE and the air conditioner didn't work."

"Paint was chipping from the walls and the carpets were filthy! The air conditioner blew warm mildew-smelling air."

Days Inn Cleveland Airport:

"My blanket had cigarette holes in it. The sheets were too small for the bed and barely fit around the bed corners. The rug was filthy."

"The bathroom was unsuitable for bathing. I asked for a cloth to clean the bathroom myself, PLEASE NOTE: I ASKED TO CLEAN THE BATHROOM MYSELF, and was denied any cleaning cloth or soap to do so."

"Tiles falling down, broken windows, stained carpet, dirty bed sheets and towels. Completely disgusting."

Days Inn Airport / Stadium Tampa:

"Wouldn't put my worst enemy in this filthy motel."

"With growing horror I peeled back each layer and found more and more bugs on the sheets, on the mattress pad and on the mattress itself."

"My room, directly across from the pool is covered in hair, stains, smells and colors on the sheets, blankets, carpet and curtains."

Travelodge Bangor:

"The room was so musty that you could hardly catch your breath when you first got in."

"The place was disgusting. It was one of those places where you sleep with one eye open."

"If you are reading the previous reviews thinking 'it can't be that bad' - it is."

Velda Rose Resort Hotel:

"The floor was damp and the bathroom had water on the floor and we never found out where it was coming from."

"Upon arriving at the hotel, you can feel the moisture in the air and the smell of mildew. I even found a roach in my room."

"There were holes in the roof with leaking pipes and the stairwells were filthy. There were dirty sheets in our bedroom and no towels to take showers."

Ramada Plaza Hotel JFK International Airport:

"The bugs had a better meal at this place than we did."

"The first room we were given literally smelled like raw sewage. As soon as we opened the door, we were hit with the odor. I actually gagged."

"Our room was recently renovated - if you consider 30 plus years recent! I felt like I needed another shower after using the one in our room. Disgusting!"

Days Inn & Suites Gatlinburg:

"Where are the suites? Maybe the roaches took them."

"The room was a disaster! The carpets were soiled terribly, worn, and had cigarette burns."

"We woke up the next morning to visitors. Our room was infested with ants... I mean they were all over the place. It was awful. We even brought a bunch back home in our suit case."

"We're running out of new ways to describe the Hotel Carter and other culprits on this list," said Michele Perry, vice president of global communications for TripAdvisor. "Fortunately, our millions of travelers have not, and have PLENTY of dirty laundry to air about these disturbingly offensive hotels."

For a breath of fresh air, check out the complete 2009 Travelers' Choice list of the world's best hotels at <u>http://www.tripadvisor.com/travelerschoice</u>.

About TripAdvisor Media Network

TripAdvisor® Media Network, operated by TripAdvisor, LLC, attracts more than 32 million monthly visitors* across 13 popular travel brands: TripAdvisor®, www.airfarewatchdog.com, www.bookingbuddy.com, www.cruisecritic.com, www.frequentflier.com, www.holidaywatchdog.com, www.independenttraveler.com, www.onetime.com, www.seatguru.com, www.smartertravel.com, www.travel-library.com, www.travelpod.com and www.virtualtourist.com. TripAdvisor-branded sites make up the largest travel community in the world, with more than 25 million monthly visitors*, 10 million registered members and 20 million reviews and opinions. Featuring real advice from real travelers, TripAdvisor-branded sites cover 300,000+ hotels and attractions and operate in the U.S. (http://www.tripadvisor.com), the U.K. (www.tripadvisor.co.uk), Ireland (http://www.tripadvisor.ie), France (http://www.tripadvisor.fr), Germany (http://www.tripadvisor.de), Italy (http://www.tripadvisor.it), Spain (http://www.tripadvisor.es), India (http://www.tripadvisor.in) and Japan (http://www.tripadvisor.jp). TripAdvisor® Media Network provides travel suppliers with graphical advertising opportunities and a cost-per-click marketing platform. Collectively, the sites comprising the TripAdvisor Media Network are operating companies of Expedia, Inc. .

TripAdvisor is a registered trademark of TripAdvisor LLC in the U.S. and/or other countries. Other logos or product and company names mentioned herein may be the property of their respective owners.

©2009 TripAdvisor LLC. All rights reserved.

*Source: comScore Media Metrix, July 2008

Video: <u>http://www.prnewswire.com/mnr/tripadvisor/36808/</u> Photo: <u>http://www.newscom.com/cgi-bin/prnh/20080902/TRIPADVISORLOGO</u> http://photoarchive.ap.org photodesk@prnewswire.com

SOURCE: TripAdvisor

Web site: http://www.tripadvisor.com//