









tripadvisor
Q1 2017 Results

May 2017

Forward-Looking Statements. Our presentation today, including the slides contained herein, contains "forwardlooking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. statements are not historical facts or guarantees of future performance and are based on management's assumptions and expectations, which are inherently subject to difficult to predict uncertainties, risks and changes in circumstances. The use of words such as "intends," "expects," "may," "believes," "should," "seeks," "intends," "plans," "potential," "will," "projects," "estimates," "anticipates" or similar expressions generally identify forwardlooking statements. However, these words are not the exclusive means of identifying such statements, and any statements that refer to expectations, beliefs, plans, predictions, projections, forecasts, objectives, assumptions, models, illustrations, profiles or other characterizations of future events or circumstances are forward-looking statements, including without limitation statements relating to future revenues, expenses, margins, performance, profitability, cash flows, net income/(loss), earnings per share, growth rates and other measures of results of operations (such as adjusted EBITDA) and future growth prospects for TripAdvisor's business. Actual results and the timing and outcome of events may differ materially from those expressed or implied in the forward-looking statements for a variety of reasons, including, among others, those discussed in the "Risk Factors" section of our Quarterly Report on Form 10-Q. Except as required by law, we undertake no obligation to update any forwardlooking or other statements in this presentation, whether as a result of new information, future events or otherwise. Investors are cautioned not to place undue reliance on forward-looking statements.

Non-GAAP Measures. This presentation also includes discussion of both GAAP and non-GAAP financial measures. Important information regarding TripAdvisor's definition and use of these measures, as well as reconciliations of the non-GAAP financial measure to the most directly comparable GAAP financial measure are included in the earnings release reporting our first quarter 2017 financial results and supplemental financial information, which are available on the Investor Relations section of our website: www.tripadvisor.com, and in the "Non-GAAP Reconciliations" section of this document. These non-GAAP measures are intended to supplement, and are not a substitute for comparable GAAP measures. Investors are urged to consider carefully the comparable GAAP measures and reconciliations.

Industry / Market Data. Industry and market data used in this presentation have been obtained from industry publications and sources as well as from research reports prepared for other purposes. We have not independently verified the data obtained from these sources and cannot assure you of the data's accuracy or completeness.



Addressing Growth Opportunities in Huge Travel Market



- ✓ Global travel market is \$1.3T¹ and growing (5.5%¹)
- ✓ Low online penetration (43%²); fast growing online bookings (10.5%²); marketer ad dollars following users and bookings online
- ✓ Our global brand has been built on content & community; strong brand loyalty lends to growing influence on travel commerce
- ✓ Users need easier one-stop-shopping experience, especially on phone
- ✓ Mobile shift enhances engagement and long-term growth opportunities, especially in-destination

⁽¹⁾ Estimated 2017 total travel market size and global online travel market size, according to Phocuswright Global Online Travel overview, Fourth Edition (November 2016)

⁽²⁾ Estimated 2017 online penetration and online bookings growth, according to Phocuswright Global Online Travel overview, Fourth Edition (November 2016)

TripAdvisor's Content & Community Growing as the World's Largest Travel Site

User-Generated Content

500

MILLION reviews and opinions

290 NEW content contributions

per minute

100
MILLION
candid traveler
photos

Travel Platform



1.9
MILLION
Accommodations 1





Global Community



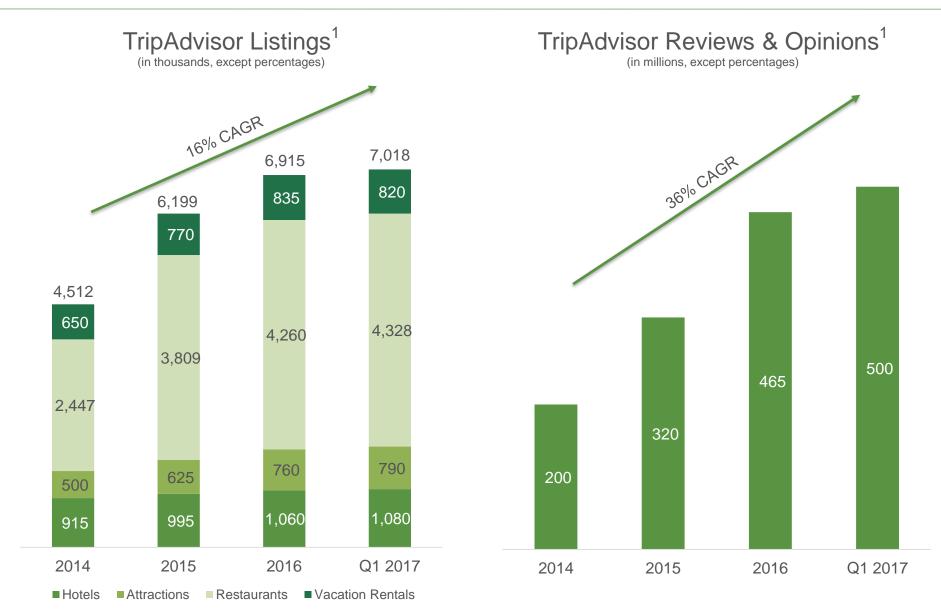




¹⁾ Includes 1.1M hotels, inns, and bed & breakfasts, as well as 820K vacation rental listings

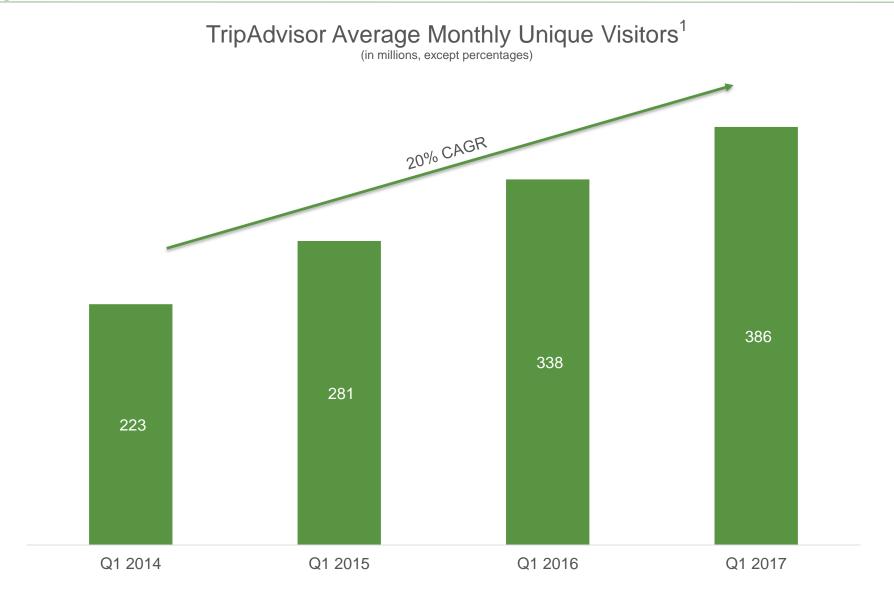
⁽²⁾ TripAdvisor internal log files, average monthly unique visitors during Q1 2017

Widening Moat of Listings and User-Generated Content



(1) TripAdvisor internal log files

TripAdvisor's global brand and differentiated content drives the largest global audience in the world



⁽¹⁾ TripAdvisor internal log files, average monthly unique visitors during Q1

Strong Value Proposition for Users and Partners Alike

Users **→**

Great User Experience

Users can research content, compare prices and book on TripAdvisor



Differentiated offering

Best end-to-end in travel solutions, from accommodations to activities and restaurants



Global Audience

390M average monthly unique visitors and 150M hotel shoppers¹



High-Value Leads

Shoppers looking to book accommodations, attractions, restaurants & flights



(1) TripAdvisor internal log files, average monthly unique visitors during Q1 2017

Executing Towards Long-Term Strategic Priorities



Deliver Best User Experience in Travel

Continuously create and improve products that travelers love



Be an Attractive Platform for More Partners

Enable more partners to drive more value from TripAdvisor platform



Focus on Long-term, Sustainable Growth

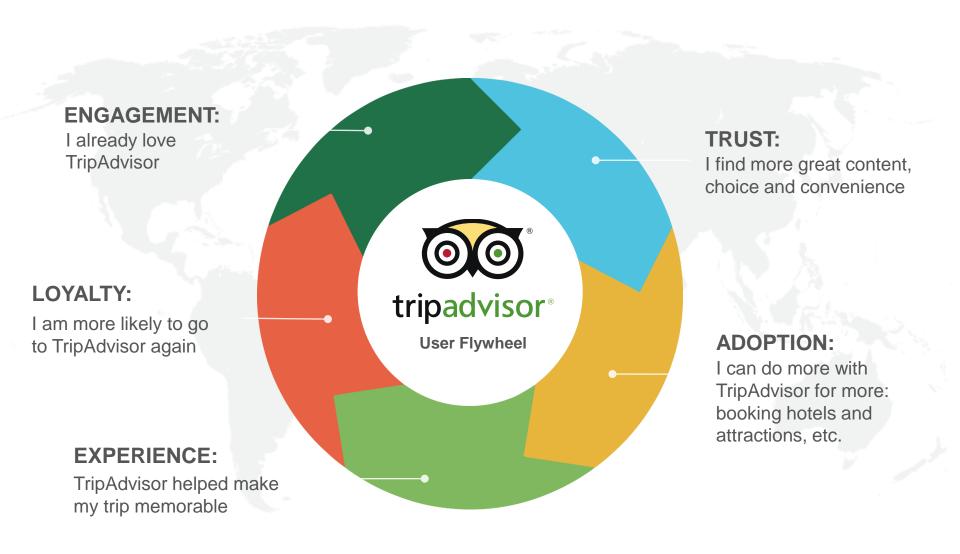
Balanced investments to drive long-term cash flow growth

Building a Differentiated End-to-End User Experience



- ✓ User reviews and opinions have continued to reinforce
 TripAdvisor as the best place to research and plan a trip
- Since 2013
 metasearch
 rollout, users can
 compare hotel
 prices without
 leaving the
 TripAdvisor
 experience
- ✓ 2015-2016: we rolled out hotel instant booking as well as grew bookable Attractions, Restaurants, and Vacation Rentals
- ✓ Continue to invest in our top-ranked mobile app to help find and book indestination activities every user's best travel companion

TripAdvisor User Flywheel Continues to Hum & Increase Engagement





✓ Best content for travel decision-making

✓ Compare and find the best prices

✓ Complete booking on all devices

✓ Top-ranked mobile app for travel-planning and in-destination activities – every user's best travel companion

World's Most Popular Travel Website



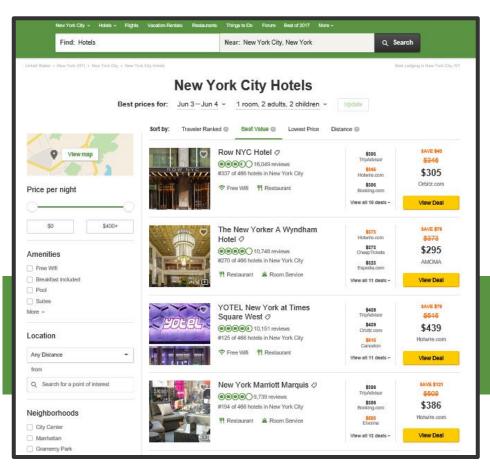
Source: 2016 TripBarometer survey based on data from over 36K respondents across 33 countries

BUILDING THEADAR

✓ Repeat usage and repeat bookings growing on all devices

- ✓ Prior bookers more likely to visit via direct channels.
- ✓ Deepening consumer relationship; transaction-level data helps personalization
- ✓ Non-Hotel businesses help more users more frequently in more moments and further build the habit of booking on TripAdvisor

Hotel Product Improvements Providing the Best User Experience

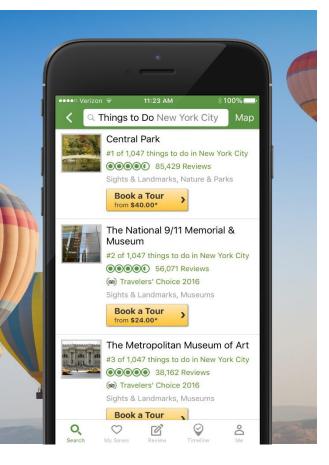


- ✓ Early Signs of Instant Booking Success
- ✓ Helping Users Find the Lowest Prices
- √ Streamlining Hotel Shopping Experience

With a cleaner, refreshed hotel shopping experience, users can come back to find the lowest prices when ready to book

Non-Hotel Businesses Drive More Engagement and Higher Monetization on our Platform

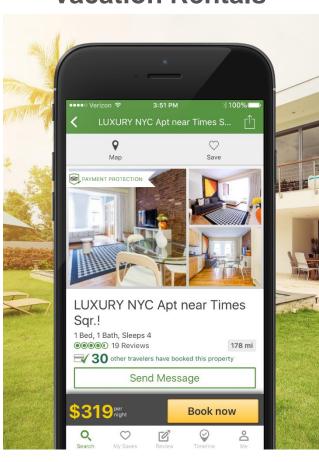
Attractions



Restaurants

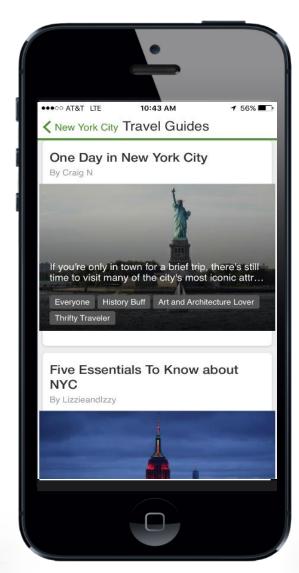


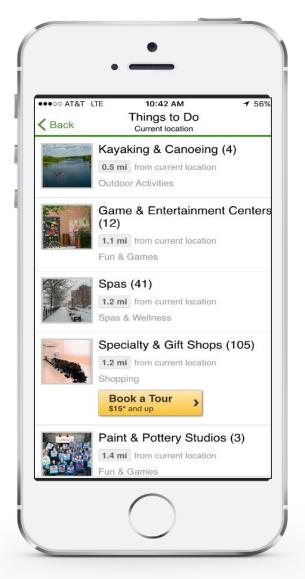
Vacation Rentals



With Nearly Half of our Traffic¹ on Phone, TripAdvisor's Mobile Products Make the Perfect Travel Companion







⁽¹⁾ Average monthly unique visitors

Working Hard Towards our Strategic Initiatives

- ✓ Improve the overall hotel shopping experience
- ✓ Drive brand repositioning through online and offline marketing
- ✓ Grow In-Destination content and bookable products in our Non-Hotel segment



LONG-TERM FOCUS

Why Invest in TripAdvisor?

- ✓ Secular tailwinds from travel commerce continuing to shift online
- ✓ Globally recognized brand with nearly 390M monthly unique users and best-inclass engagement metrics
- ✓ Highly valuable, one-of-a-kind data assets, scaled and unique user-generated content (500M reviews & opinions)
- ✓ Global reach and presence with branded websites in 49 markets and 28 languages worldwide
- ✓ Diversified business model with multiple monetization streams
- ✓ Strong and sustainable revenue growth
- ✓ Consistent cash flow generation
- ✓ Margin re-acceleration during Instant Booking business transition



Financial Highlights

Revenue Scale \$1.5B¹ Total Revenue

Growth CAGR 18%

2011-2016 Revenue

Strong Profitability
\$352M^1
Adjusted EBITDA²

Balanced investments to drive long-term cash flow growth

\$321 M
Operating Cash Flow

¹⁾ For year ended December 31, 2016

⁽²⁾ Adjusted EBITDA is a non-GAAP measure and is defined as net income (loss) plus: (1) provision for income taxes; (2) other income (expense), net; (3) depreciation of property and equipment, including amortization of internal use software and website development; (4) amortization of intangible assets; (5) stock-based compensation and other stock-settled obligations; (6) goodwill, long-lived asset and intangible asset impairments, and (7) other non-recurring expenses and income.

TripAdvisor Monetization Flywheel still in its Early Stages



⁽¹⁾ Currently experiencing growth headwinds due to the following factors: global launch of our hotel instant booking feature, a greater percentage of hotel shoppers visiting TripAdvisor websites via mobile phones, which monetize at a significantly lower rate than hotel shoppers that visit TripAdvisor websites via desktop or tablet, increased competition, macroeconomic and geopolitical factors, including foreign currency and a number of terrorism events, among other factors

Diversified Business Model with Multiple Monetization Streams

Hotel:

Click-based and Transaction

Highly qualified hotel shopper leads through metasearch auction and bookings driven by Instant Booking



Display and Subscription

Nearly 390M average monthly unique visitors¹ across 49 localized points of sale



Other Hotel

Click-based and Display-based advertising revenue sold through non-TripAdvisor branded websites







Non-Hotel:

Attractions

Users can research and book 790K activities and attractions in popular travel destinations



Restaurants

Users can research and book over 4.3M restaurants through our restaurant reservation business, the Fork



Vacation Rentals

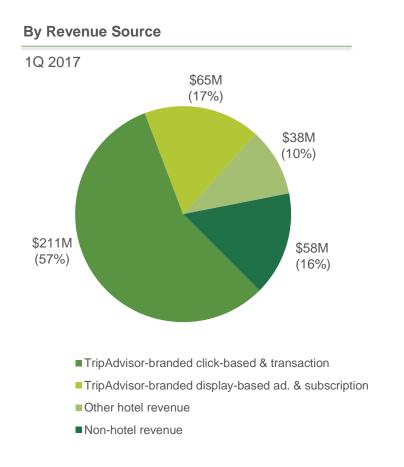
Users can research and book 820K vacation and short-term rental properties



(1) TripAdvisor internal log files, average monthly unique visitors during Q1 2017

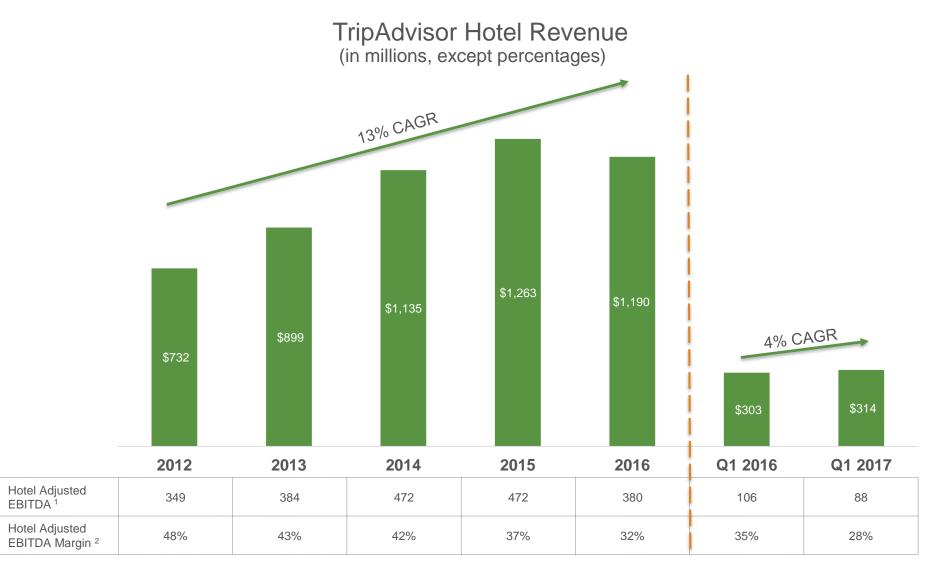
Diversified Revenue Streams Represent our Strong Brand and Global Presence

(in millions, except percentages)





Large, Established Revenue Base in Hotels

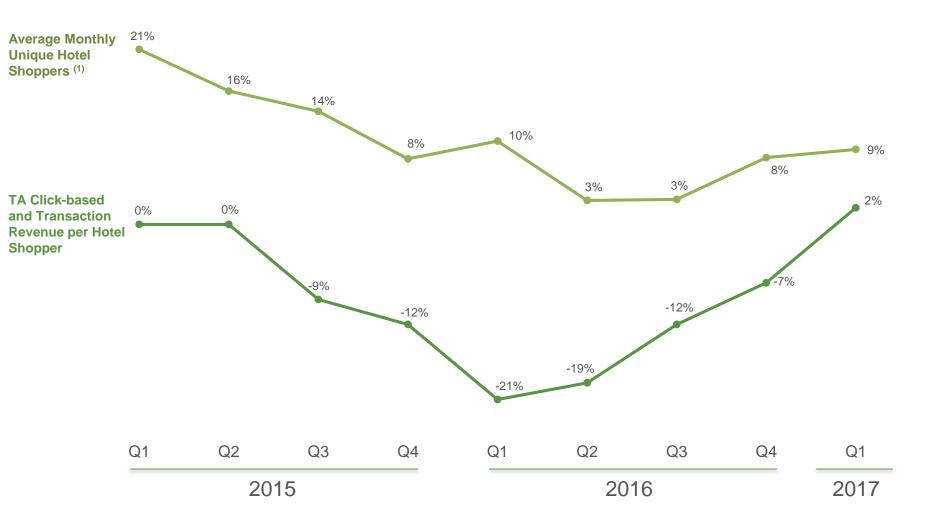


⁽¹⁾ Adjusted EBITDA is our segment profit measure and is defined as net income (loss) plus: (1) provision for income taxes; (2) other income (expense), net; (3) depreciation of property and equipment, including amortization of internal use software and website development; (4) amortization of intangible assets; (5) stock-based compensation and other stock-settled obligations; (6) goodwill, long-lived asset and intangible asset impairments, and (7) other non-recurring expenses and income

⁽²⁾ Adjusted EBITDA margin by segment is defined by segment Adjusted EBITDA divided by segment revenue

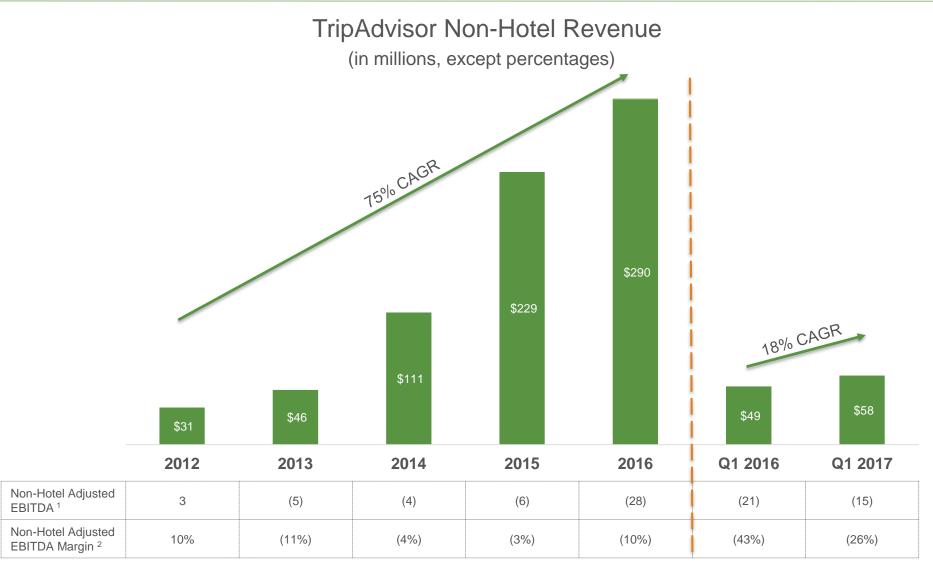
Growth Trends Improving; U.S. Seeing Double Digit growth, Representing the Pace Car for Improving Trends

Revenue per Shopper and Hotel Shopper YoY Growth



(1) TripAdvisor internal log files

Non-Hotel Segment Driving Diversified Revenue Growth



⁽¹⁾ Adjusted EBITDA is our segment profit measure and is defined as net income (loss) plus: (1) provision for income taxes; (2) other income (expense), net; (3) depreciation of property and equipment, including amortization of internal use software and website development; (4) amortization of intangible assets; (5) stock-based compensation and other stock-settled obligations; (6) goodwill, long-lived asset and intangible asset impairments, and (7) other non-recurring expenses and income

⁽²⁾ Adjusted EBITDA margin by segment is defined by segment Adjusted EBITDA divided by segment revenue

Strong Cash Flow and Profitability Amidst Investments

(in millions, except Earnings per Share, "EPS")	Q1'17	Q4'16	Q1'16
GAAP Net income	\$13	\$1	\$29
Non-GAAP net income ¹	\$35	\$23	\$49
GAAP Diluted EPS	\$0.09	\$0.01	\$0.20
Non-GAAP Diluted EPS ²	\$0.24	\$0.16	\$0.33
Cash flow provided by operations	\$134	\$46	\$124
Free Cash Flow ³	\$116	\$30	\$107
Cash, cash equivalents & marketable securities	\$749	\$746	\$709

⁽¹⁾ TripAdvisor defines "non-GAAP net income" as GAAP net income excluding, net of their related tax effects: (1) stock-based compensation expense and other stock-settled obligations; (2) amortization of intangible assets; (3) certain gains, losses, and other expenses that we do not believe are indicative of our ongoing operating results; (4) goodwill, long-lived assets and intangible asset impairments and (5) other non-recurring expenses and income

⁽²⁾ TripAdvisor defines "non-GAAP net income per diluted share" as non-GAAP net income divided by GAAP diluted shares.

³⁾ TripAdvisor defines "free cash flow", a non-GAAP measure, as net cash provided by operating activities less capital expenditures, which are purchases of property and equipment, including capitalization of internal-use software development costs

Q1 2017 Segment Financial Information

(in millions, except percentages)	Q1'17	Q4'16	Q1'16	YoY % Change
Revenue:	***			
Hotel	\$314	\$252	\$303	4%
Non-Hotel	<u>\$58</u>	<u>\$64</u>	<u>\$49</u>	18%
Total Revenue	\$372	\$316	\$352	6%
Adjusted EBITDA 1:				
Hotel	\$88	\$66	\$106	(17%)
Non-Hotel	(\$15)	(\$8)	(\$21)	29%
Adjusted EBITDA Margin by Segment ² :				
Hotel	28%	26%	35%	
Non-Hotel	(26%)	(13%)	(43%)	

⁽¹⁾ Adjusted EBITDA is our segment profit measure and is defined as net income (loss) plus: (i) provision for income taxes; (ii) other income (expense), net; (iii) depreciation of property and equipment, including amortization of internal use software and website development; (iv) amortization of intangible assets; (v) stock-based compensation and other stock-settled obligations; (vi) goodwill, long-lived asset and intangible asset impairments; and (vii) other non-recurring expenses and income

⁽²⁾ TripAdvisor defines "Adjusted EBITDA margin by segment" as segment Adjusted EBITDA divided by segment revenue



Non-GAAP Reconciliations

	2016								2017			
(in millions, except per share amounts)		Q1	Q2		(Q3		Q4	FY*		Q1	
Reconciliation from GAAP Net Income to Adjusted EBITDA (Non-GAAP):												
GAAP Net income ⁽¹⁾		29		34		55		1		120	\$	13
Add: Provision (benefit) for income taxes (1)		9		10		8		3		31		12
Add: Other expense (income), net		4		3		3		6		15		2
Add: Stock-based compensation (1)		19		23		22		22		85		19
Add: Amortization of intangible assets		8		8		8		8		32		8
Add: Depreciation (2)		16		17		18		18		69		19
Adjusted EBITDA (Non-GAAP) (3)		\$85		\$95		\$114		\$58		\$352		\$73
Reconciliation from GAAP Net Income to Non-GAAP Net Income:												
GAAP Net income (1)		29		34		55		1		120		13
Add: Stock-based compensation (1)		19		23		22		22		85		19
Add: Amortization of intangible assets		8		8		8		8		32		8
Subtract: Income tax effect of non-GAAP adjustments (1)(4)		7		9		7		8		31		5
Non-GAAP Net Income (5)		\$49		\$56		\$78		\$23		\$206		\$35
Reconciliation from GAAP Earnings per Share (EPS) to Non-GAAP EPS:												
GAAP Diluted Shares Outstanding		147		147		147		146		147		145
Diluted GAAP EPS		\$0.20		\$0.23	\$	0.37	\$	0.01		\$0.82	\$	0.09
Diluted Non-GAAP EPS (6)		\$0.33		\$0.38		\$0.53		\$0.16		\$1.40	\$	0.24
Free Cash Flow:												
Cash flow provided by (used in) operations (7)	\$	124	\$	238	\$	(87)	\$	46	\$	321	\$	134
Subtract: Capital expenditures		17		19		21		16		72		18
Free Cash Flow (Non-GAAP) (7)(8)		\$107		\$219		(\$108)		\$30		\$249		\$116

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Non-GAAP Reconciliations – End Notes

The Company believes that non-GAAP financial measures provide investors with useful supplemental information about the financial performance of our business, enables comparison of financial results between periods where certain items may vary independent of business performance, and allow for greater transparency with respect to key metrics used by management in operating and analyzing our business.

- (1) In the third quarter of 2016, the Company early adopted Accounting Standards Update ("ASU") 2016-09, Compensation Stock Compensation (Topic 718): Improvements to Employee Share-Based Payment Accounting. This guidance requires us to reflect any adjustments as of January 1, 2016, the beginning of the annual period that includes the interim period of adoption. The primary impact of adoption was the recognition of excess tax benefits and tax deficiencies in our provision for income taxes rather than additional paid-in capital for all periods in 2016 and resulted in a decrease to our provision for income taxes of \$2 million and \$1 million during the three months ended March 31, 2016 and June 30, 2016, respectively. As a result, net income increased \$2 million and \$1 million during the three months ended March 31, 2016 and June 30, 2016, respectively.
- (2) Depreciation. Includes internal use software and website development amortization.
- (3) Adjusted EBITDA. A non-GAAP measure which is defined as net income (loss) plus: (i) provision for income taxes; (ii) other income (expense), net; (iii) depreciation of property and equipment, including amortization of internal use software and website development; (iv) amortization of intangible assets; (v) stock-based compensation and other stock-settled obligations; (vi) goodwill, long-lived asset and intangible asset impairments; and (vii) other non-recurring expenses and income. These items are excluded from our Adjusted EBITDA measure because these items are noncash in nature, or because the amount is not driven by core operating results and renders comparisons with prior periods less meaningful. Adjusted EBITDA is our segment profit measure and a key measure used by our management and board of directors to understand and evaluate the operating performance of our business and on which internal budgets and forecasts are based and approved. In particular, the exclusion of certain expenses in calculating Adjusted EBITDA can provide a useful measure for period-to-period comparisons of our core business. Accordingly, we believe that Adjusted EBITDA provides useful information to investors and others in understanding and evaluating our operating results in the same manner as our management and board of directors and allows for another useful comparison of our performance with our historical results from prior periods.
- (4) Income Tax Effect of Non-GAAP Adjustments. The non-GAAP adjustments described are reported on a pre-tax basis. The income tax effect on non-GAAP adjustments was calculated based on the individual impact that these items had on our GAAP consolidated income tax expense for the periods presented.
- (5) Non-GAAP Net Income. Defined as GAAP net income excluding, net of their related tax effects: (1) stock-based compensation expense and other stock-settled obligations; (2) amortization of intangible assets; (3) certain gains, losses, and other expenses that we do not believe are indicative of our ongoing operating results; (4) goodwill, long-lived assets and intangible asset impairments and (5) other non-recurring expenses and income. We believe non-GAAP net income is an operating performance measure which provides investors and analysts with useful supplemental information about the financial performance of our business, as it incorporates our unaudited condensed consolidated statement of operations, taking into account depreciation, which management believes is an ongoing cost of doing business, but excluding the impact of certain expenses, infrequently occurring items and items not directly tied to the core operations of our businesses, and also enables comparison of financial results between periods where certain items may vary independent of business performance.
- (6) Diluted Non-GAAP EPS. Defined as non-GAAP net income divided by GAAP diluted shares. We believe non-GAAP EPS is useful to investors because it represents, on a per share basis, our unaudited condensed consolidated statement of operations, taking into account depreciation, which we believe is an ongoing cost of doing business, as well as other items which are not allocated to the operating businesses such as interest expense, interest income, income taxes and foreign exchange gains or losses, but excluding the effects of certain expenses not directly tied to the core operations of our businesses. During the second quarter of 2016, the Company began calculating non-GAAP net income per diluted share using GAAP diluted shares determined under the treasury stock method. All historical periods have been conformed to the current calculation method. This change did not have a material effect on our previously reported non-GAAP net income per diluted share calculations in prior periods.
- (7) In the third quarter of 2016, the Company early adopted Accounting Standards Update ("ASU") 2016-09, Compensation Stock Compensation (Topic 718): Improvements to Employee Share-Based Payment Accounting, which eliminates the requirement to reclassify excess tax benefits related to stock-based compensation from operating to financing activities in the statement of cash flows. The retrospective application to prior periods resulted in the reclassification of cash flows related to excess tax benefits from financing activities to operating activities, or an increase in cash flows provided by operating activities of \$4 \text{ million} and \$2 \text{ million} for the three months ending March 31, 2016 and June 30, 2016, respectively. In addition, this resulted in corresponding increases in free cash flows for those periods.
- (8) Free Cash Flow. Defined as net cash provided by operating activities less capital expenditures, which are purchases of property and equipment, including capitalization of internal-use software development costs. We believe this financial measure can provide useful supplemental information to help investors better understand underlying trends in our business, as it represents the operating cash flow that our operating businesses generate, less capital expenditures but before taking into account other cash movements that are not directly tied to the core operations of our businesses, such as financing activities, foreign exchange or certain investing activities. Free Cash Flow has certain limitations in that it does not represent the total increase or decrease in the cash balance for the period, nor does it represent the residual cash flow for discretionary expenditures. Therefore, it is important to evaluate Free Cash Flow along with the unaudited condensed consolidated statements of cash flows.
- * Year to date totals reflect data as reported and is not necessarily a summation of the quarterly data.

